DataCo Services Summary

Security | InfoSec

↻ Recurring

Level 2	Level 1
Fortify your defences. Automate evidence collection. Prevent down-times from common cyberattacks.	Baseline your security. Reduce major risks. Prove compliance.

		Level 2	Level 1
ISMS Documentation	Generate policies and procedures easily with document library	●	●
Awareness & Training	Foundational training courses, timely reminders, statistics, and data export	●	●
	Achieve employee compliance with attestations & advanced security courses	●	
Risk Management	Use templates to scale risk assessments, treatments, reviews and reporting	●	●
	Integrate vendor risks, controls and assets, use customised heat-maps	●	
Asset Management	Classify and review assets and establish asset ownership. Import via CSV	●	●
	Automate IT asset discovery and check common vulnerabilities	●	
Controls Management	Control library pre-mapped to frameworks	●	
Trust Management	Increase efficiency using AI-powered security questionnaires	●	
Security & Compliance Foundations	**Framework Readiness Assessments, AI Co-pilot, Enterprise Software Fundamentals, Security & Compliance News, Multi-entity Management**	●	●

● Services available for selection as part of the Service Contract are indicated in green

● Features and capabilities under release are indicated in blue

Recurring | Flat-rate

		Gold *Enhance day-to-day resilience and secure business continuity.*	Silver *Continuously improve your security posture and reduce major risks.*	Bronze *Build a security baseline with yearly internal audits.*
Respond	Security posture review following security incidents	●		
Govern	Annual internal audit (Risk, Assets, Governance)	●	●	●
Govern	Annual management review	●	●	
Identify	Support in preparing for the annual external audit	●	●	
Identify	Guidance on implementing recommendations	●	●	
Identify	Project management for internal information security audit	●	●	
Protect	Risk assessment & treatment support (technical, physical, administrative controls)	●	●	●
Protect	Assistance with creation and review of information security policies	●	●	
Protect	Dedicated professional services team	●	●	
Protect	Assistance with information security questionnaires	●		
Protect	Access to regular meetings on information security topics	●		
Recover	Incident management best practices	●		
Platform	Technical support	●	●	●

One time

ISMS buildup / certification project (initial setup)*

- ISMS scope identification
- ISMS implementation
- External audit preparation and support
- Asset management setup

← or →

Onboarding (Identify)**

- Gap analysis

*If you don't have an up-to-date ISMS yet or certification is needed. Internal resources and project management is needed

**If you already have an up-to-date ISMS

● Services available for selection as part of the Service Contract are indicated in green

Package changes can be inquired through your CSM.

Compliance | Privacy

↻ Recurring | Flat-rate

		Level 2 * *You solve complex compliance challenges by implementing a fully integrated Data Protection Management System.*	**Level 1** *You meet basic privacy standards (GDPR) and solve first compliance challenges.*
Privacy Documentation	Generate and review RoPAs, TOMs, policy & privacy notices with templates	●	●
	Use advanced assessments to automatically create RoPAs and data maps	●	
Awareness & Training	Get trained using basic privacy courses	●	●
	Access advanced privacy courses & customize courses for your specific needs	●	
Data Breach Management	Use self-assessment and case-reporting templates	●	●
	Customize workflows with notifications for timely escalation and reporting	●	
Data Subject Request Mgt	Use the web widget to manage data subject requests on websites	●	●
	Customize portals and workflows for different webpages and audiences	●	
Data Protection Impact Assessment (DPIA)	Use self-assessment and case templates	●	●
	Customize workflows with notifications for timely escalation and reporting	●	
Vendor & Supply-chain Management	Manage contracts including DPA/JCA	●	●
	Customize workflows and security questionnaires for third parties	●	
Risk Management	Assess risk with flexible questionnaires for internal and external stakeholders	●	
	Review and monitor risks	●	
Data Visualization & Reporting (Data Map)	Visualize processing activities, data flows, roles & responsibilities	●	
	Customize reporting and export of data including through API	●	
Security & Compliance Foundations	Framework Readiness Assessments, AI Co-pilot, Enterprise Software Fundamentals, Security & Compliance News, Multi-entity Management	●	●

* Customers have access to the DPOrganizer Platform operated by a wholly owned affiliate of DataGuard as DataGuard's Subcontractor

Recurring | Flat-rate

		Gold — *Enhance day-to-day privacy operations and resilience*	Silver — *Continuously improve your compliance and reduce major data protection risks*	Bronze — *Build a privacy baseline with an assigned DPO and be covered in cases of emergency*
Respond	Data breach support	●	●	●
	Data subject requests support	●	●	●
	Authorities requests support	●	●	●
Govern	Data processing agreement - check & create	●	●	800 / request
	Privacy policy creation and review	●	●	800 / request
	International data transfer (per process)	●	3200 / request	3200 / request
	Data Retention Schedule (per process identified in the RoPA)	●	2400 / request	2400 / request
	Joint controller agreement - check & create	●	1200 / request	1200 / request
	Data Protection Impact Assessment (DPIA)	●	6000 / request	6000 / request
Control	Yearly privacy check-in	●	●	●
	Privacy questions	●	●	400 / request
	Dedicated professional services team	●	●	
	Regular meetings to monitor and steer project progress	●		
Platform	Technical support	●	●	●
DPO Appointment	Appointment as external Data Protection Officer	●	●	●

✓ **One time**

Building privacy documentation project (Identify & Govern)*

Gap analysis & recommendations
Privacy documentation (RoPA & TOM)

*If you don't have a privacy documentation yet

← or →

Onboarding (Identify)**

Gap analysis & recommendations

**If you already have an up-to-date privacy documentation

● Services available for selection as part of the Service Contract are indicated in green

● Additional fees per request, local currency applies

Package changes can be inquired through your CSM.

Compliance | Whistleblowing

⟳ Recurring

		Level 2	Level 1
		Accommodate for complex and international organisational structures.	*Build your **baseline** Whistleblowing channel and adhere to WB regulation.*
Reporting Channel	Web-based reporting channel	●	●
	Telephone reporting channel	●	
	Individual design	●	
Case Management Platform	Auto-reminders for response deadlines	●	●
	Dashboard and analytics	●	●
	Automated translation service (5 languages)	●	
	Configuration of case management accounts (up to 5 case handlers)	●	

● Services available for selection as part of the Service Contract are indicated in green

Recurring | Flat-rate

		Gold *Manage complex cases and follow-up measures*	**Silver** *Handle simple Whistleblowing cases*	**Bronze** *Technical support*
Platform	Platform setup	●	●	●
	Whistleblower communication	●	●	●
Up & Running System	Technical support	●	●	●
Advanced Case Management	Best practice report	●	●	
	External experts search support	●	●	
	Plausability and relevance checks	●		

● Services available for selection as part of the Service Contract are indicated in green

Compliance | Consent & Preference Management (CPM)

Compliance | CPM | **Software**

Recurring

	Level 3 *Know your customers better. Increase your marketing ROI.*	Level 2 *Manage your consent baseline. Avoid fines and get market access.*	Level 1 *Automate cookie compliance. Avoid fines with minimal effort.*
Consent Management			
Content template	●	●	●
Immutable audit trail	●	●	●
Privacy policy versioning	●	●	●
Data export/import	●	●	●
Analytics and dashboard	●	●	
Full API access	●	●	
Integrations marketplace	●	●	
Access management (SSO, user roles & entity management)	●	●	
Preference Management			
Preference collection	●		
Progressive consent and preferences & advanced styling	●		
No-Code preference centre	●		
Campaigns and A/B testing	●		

● Services available for selection as part of the Service Contract are indicated in green

● Features and capabilities under release are indicated in blue

Compliance | Cookie Management

Compliance | Cookie | Software

Recurring

Cookie Management

	Level 3 Extend cookies to planet-scale. Leverage compliance as your competitive edge.	Level 2 Automate cookie compliance. Prevent reputation damages from data misuse	Level 1 Start with cookies. Avoid fines with minimal effort.
Page views per month	> 500,000	Up to 500,000	Up to 100,000
Global consent banners	●	●	●
Automated cookie scanning and categorization	●	●	●
AI auto fill and copilot	●	●	●
Data import from existing cookie tools	●	●	
Google Consent Mode and global privacy control	●	●	
Unlimited domains and websites	●		
Unlimited languages	●		
CRM Integrations	●		
Full API access	●		

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● Features and capabilities under release are indicated in blue